

The 411 on Dispatch

They're like your mother. They hear everything.



VENDING MACHINES OPERATED BY
IOWA DEPARTMENT FOR THE BLIND

located in every community.

When you think of dispatch or 911 this what most people think of first.



Dispatch or Communication Center receives information from:

1. Citizen callers
2. Officers
3. Fire/EMS
4. Other Centers
5. Court System

What information do they collect then?

1. Names and addresses
2. Phone numbers
3. Persons at the scene of an incident
4. Known weapons at that location
5. Other persons that have been at that residence or location
6. Types of crimes or other incidents at that location
7. Medical calls at that location

They are your own private Batcave full of information



Location →
Caller's name →

Let's look at
info we

Narrative →

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SWCAD CALL SUMMARY REPORT
As of 09/23/11 at 21:38

Call: 11-014689
Loc: 25377 NORRELL AV
      GLENWOOD, IA 51534
      250TH ST / 260TH ST
Type: 911 HANG UP
Name: SORENSON, ELMCTRIC
Addr: 25377 NORRELL AV
      GLENWOOD, IA
Home: (712) 527-6168
Cell:
Work:

Grids: 8290 8290 8290 8290
District: C F A
Agency: CMCS TABF TABR
Cmd Area: A A A
Priority: 2
Disposition:
Call Date/Time: 09/23/2011 16:23
Call Source: 9
Received By: W6599
Actual Type: 911HU
In Custody: 09/23/2011 16:54:07

----- Call Remarks -----
(W6599 09/23/2011 16:23:50)
911 - BUSN / 09/23 16:23...911 HANG UP DIAL TONE

(M6249 09/23/2011 16:26:51) for Unit 658 Police Only
2ND CALL FROM THE SAME LOCATION JUST A BEEPING NOISE WHEN ANSWERED

(M6249 09/23/2011 16:28:25) for Unit 658 Police Only
ON CALLBACK JUST RINGS

(W6599 09/23/2011 16:30:02)
2 MORE 911 CALLS WITH JUST BEEPING

(M6249 09/23/2011 16:30:54) for Unit 658 Police Only
ANOTHER CALL FROM THIS SAME LOCATION

(M6249 09/23/2011 16:31:24) for Unit 658 Police Only
ON CALLBACK GOES TO FAX MACHINE

(W6599 09/23/2011 16:32:47)
ANOTHER 911 CALL WITH JUST BEEPING

(M6249 09/23/2011 16:34:16) for Unit 658 Police Only
ANOTHER CALL FROM THIS NUMBER

(M6249 09/23/2011 16:36:24) for Unit 658 Police Only
ANOTHER CALL FROM THIS NUMBER

(M6249 09/23/2011 16:37:39) for Unit 658 Police Only
LIC/SF2481 LIS/NB LIY/ LIT/ VIN/
VCO/ VYR/ VMX/ VMO/ VST/

(M6249 09/23/2011 16:38:11) for Unit 658 Police Only
ANOTHER CALL FROM THIS LOCATION

(W6599 09/23/2011 16:39:11)
ANOTHER 911 CALL FROM THE ABOVE LOCATION WITH JUST BEEPING

(M6249 09/23/2011 16:39:59) for Unit 658 Police Only
658 ADVD THIS VEHICLE WAS JUST TAKEN FROM THE DRIVEWAY OF THIS RESIDENCE

(M6249 09/23/2011 16:40:17) for Unit 658 Police Only
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← Agency
← Dispatcher & call times

r what

Tow log and disposition



JMR09/23/2011 21:25:20

Vehicle Towing Number - 11-000277

Towing Company - PBR0 - PHIL BROWN'S AUTO TECH/TOWING

Towing Company Responding - Y

Vehicle - NB SF2431 98 CHEV TAN LL WHI

(M6249 09/23/2011 21:25:20)

6510 ADVD HAVE THE HOLDING CELL READY NOW/1004 JAILER ADVD

(M6249 09/23/2011 21:29:05)

6510 ADVD 1023 THE JAIL AND 655 ADVD OUT WITH HIM

WHO WAS THERE



----- Responding Units -----

Unit	Personnel	Dispatch	Enroute	Arrive	Clear	Qtrs
6510	E3271	JOSH ENGL	09/23/2011 16:34:45	16:34:45	16:51:53	17:13:59
6510	E3271	JOSH ENGL	09/23/2011 17:21:43	17:21:43		17:41:41
658	M3658	BOB MCALE	09/23/2011 16:25:51	16:25:59	16:37:19	19:07:49
659	C0492	WILL CHRI	09/23/2011 16:57:47	16:57:47	17:31:48	
63	M1313	SGT PAT M	09/23/2011 16:42:03	16:42:03		16:55:40
65	G2316	TRENT GOO	09/23/2011 16:42:03	16:42:03	16:48:43	16:55:50

----- END OF REPORT -----

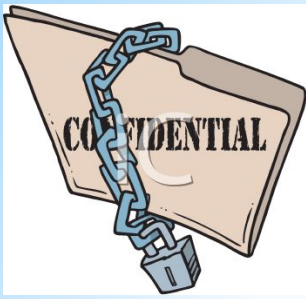
Iowa 10 Codes

IOWA 10-CODES USED FOR THE STATE:

10-1 Unable To Copy	10-44 Request Permission To Leave Patrol ____ For ____
10-2 Signals Good	10-45 Animal Carcass In Lane
10-3 Stop Transmitting	10-46 Assist Motorist
10-4 Acknowledgement	10-47 Emergency Road Repair Needed
10-5 Relay	10-48 Traffic Standard Needs Repair
10-6 Busy-Stand By Unless Urgent	10-49 Traffic Lights Out
10-7 Out Of Service (give location and/or telephone number)	10-50 Accident---F,PI,PD
10-8 In Service	10-51 Wrecker Needed
10-9 Repeat	10-52 Ambulance Needed
10-10 Fight In Progress	10-53 Road Blocked
10-11 Dog Case	10-54 Livestock On Highway
10-12 Stand By (stop)	10-55 Intoxicated Driver
10-13 Weather & Road Report	10-56 Intoxicated Pedestrian
10-14 Report To Prowler	10-57 Hit & Run--F,PI,PD
10-15 Civil Disturbance	10-58 Direct Traffic
10-16 Domestic Trouble	10-59 Convoy Or Escort
10-17 Meet Complainant	10-60 Squad In Vicinity
10-18 Complete Assignment	10-61 Personnel In Area
10-19 Return To ____	10-62 Reply To Message
10-20 Location	10-63 Prepare To Make Written Copy
10-21 Call ____ By Telephone	10-64 Message For Local Delivery
10-22 Disregard	10-65 Net Message Assignment
10-23 Arrived At Scene	10-66 Message Cancellation
10-24 Assignment Completed	10-67 Clear To Read Net Message
10-25 Report In Person To (meet) ____	10-68 Dispatch Information
10-26 Detaining Subject, Expedite	10-69 Message Received
10-27 Drivers License Information	10-70 Fire Alarm
1--To Check For Valid License	10-71 Advise Nature Of Fire (size, type, & contents of building)
2--To Check For Previous O.M.V.U.I Convictions	10-72 Report Progress On Fire
3--To Check For Age Or Description Or Serial Number, Etc.	10-73 Smoke Report
4--To Check Complete Driving Report	10-74 Negative
10-28 Vehicle Registration Info.	10-75 In Contact With
10-29 Check Records For Wanted	10-76 In Route
10-30 Illegal Use Of Records	10-77 ETA (estimate time of arrival)
10-31 Crime In Progress	10-78 Needed Assistance
10-32 Man With Gun	10-79 Notify
10-33 EMERGENCY	10-82 Reserve Lodging
10-34 Riot	10-84 If Meeting ____ Advise ETA
10-35 Major Crime Alert	10-85 Will Be Late
10-36 Correct Time	10-87 Pick Up Checks For Distribution
10-37 Investigate Suspicious Vehicle	10-88 Advise Present Telephone Of ____
10-38 Stopping Suspicious Vehicle (give us complete description)	10-90 Bank Alarm
10-39 Urgent--Use Lights & Siren	10-91 Unnecessary Use Of Radio
10-40 Silent Run-No Lights Or Siren	10-93 Blockade
10-41 Beginning Tour Of Duty	10-94 Drag Racing
10-42 Ending Tour Of Duty	10-96 Mental Subject
10-43 Information	10-98 Prison Or Jail Break
	10-99 Records Indicate Wanted Or Stolen

What can we use this information for?

1. Support or refute applications for Search Warrants.
2. Investigations
3. Trial Preparation



SEARCH WARRANTS

This information can be used to support or counter claims made in the application for a search warrant

- * You can gather evidence to establish a “high crime” area searching by grid or street.
- * Search address to determine who else might be at the house or if there are animals
- * Search the address to determine weapons.
- * Search the address to determine if other crimes were committed there.
- * Possible known occupants at that address.





INVESTIGATIONS

- * Help track down witness's address and phone numbers.
- * May help with constructive possession issues
- * Find out known associates at that location.
 - * Call will show any DLs that were run.
- * Listen to tape to determine if call matches witness statement.



Other Reasons to review the Call for Service

- * Helps to refresh Officer's testimony
- * Helps with timeline and sequence of events.
- * Who was there?
 - * Which squad transported?
 - * Who was that new trooper that was there?
 - * They keep track of everyone!

Dispatchers as Witnesses

- * Remember a large percentage of our calls start with the victim talking to the dispatcher first.
- * Dispatchers talk to everyone. They get a feel for who is 10-96 or 5-48.
- * We get statements from just about everyone at the scene remember in some cases to get a statement from the dispatcher.
- * The dispatcher's testimony is generally admissible under Davis v. Washington, 547 U.S. 813 (2006). It is generally considered to be an exception to the hearsay rule and is non-testimonial in nature for Sixth Amendment issues.
- * In State v. Kooima, 11-0738 (June 28, 2013) how much detail the dispatcher is able to get from the citizen caller became the central issue in that case.

Requests for this information under Iowa Code § 22 -
Open Records Chapter

Please check with your local communications director on what reports can be generated.

Please remember if the Defendant is never fingerprinted it won't show up on his criminal history.

QUESTIONS?

10-42